

## Dear Customer Service

by Dennis Payton Knight

Dear Customer Service,

Thank you for sending the MQC2322 Single Handle Valve Cartridge, Small Size, in Polished Chrome. It appears to be a fine product indeed, and that it comes in chrome might well enhance the appearance of my shower faucet, if I had one. But as I do not, thank you in advance for instructions on how to return it. I am, for my part, keeping both apparatus and shine in showroom condition.

Dear Customer Service,

Thank you for your response to mine of some weeks ago, but no, I do not need a different kind of cartridge for a shower valve, because, as I said, I do not have one of those. Instead, I need instructions on the return of the MQC2322 Single Handle Valve Cartridge, the chrome of which, while in my care, I am still buffing. Since last writing, I have become curious about why shower valves come in different sizes. Are shower heads sized according to the dimensions of the shower occupant? Also, in zeal to see this thing which I had not ordered, I damaged the box it was shipped in. Thank you for sending both instructions and replacement shipping box promptly.

Dear Customer Service,

The plain, unlabeled, shipping box I received is too small for the entire assembly, but thanks for sending it. Perhaps the smaller box means you only need back the Single Handle in polished chrome without the surrounding Cartridge. If so, tell me how to take it apart, and where to send it. Thank you.

Dear Customer Service,

Thank you again, but we are getting nowhere with this unordered, unwanted, unsolicited contraption you sent me. I have thought of having it adapted for use as a toaster ejector if it can be configured to eject two slices of toast at once with a single handle. If you have ideas along those lines, so advise, and I will keep the damn thing if you arrange the engineering. Thank you.

Dear Customer Service,

No, I do not see a future for this valve assembly as a toothbrush. The cartridge itself is too bulky, and the Single Valve Handle is too blunt to reach into the crevices of the teeth, too short to reach the molars, and is, in my opinion, likely to engage in battle with the uvula. That is my untutored layman's opinion, however, and I defer to the oral and dental professionals. Thank you for the suggestion in any event.

Dear Customer Service,

I have taken the liberty of showing the MQC2322 Single Handle Valve Cartridge, Small Size, Chrome, and associated correspondence to my psychoanalyst. She has advised me to keep the device, take it with me to the asylum, and continue to polish the chrome diligently to aid in my therapy. Thank you for sending it, even if by accident. As for the bill, I have been advised by my analyst to tell you to... well, you figure it out.

Thank you.